Instructions to Install FAD.

Once you receive the physical USB key in the mail, please follow these steps to install FAD:

- Download the installer from this link for the https://www.fadtools.com/Installers/FADTools%205.2.1%20Setup_Service_Pack_11.zip or the latest Service Pack of FAD 5.2.1 in the download section.
- Unzip the file and run the installation wizard by clicking on setup.exe.
- Follow the instructions of installation wizard.
- Run and install the driver the first time that you run FAD.

Setting up a server for a network key

If you have network key (e.g. red dongle):

- Download and install the driver in the server. You can do this by downloading the installer from this link https://www.fadtools.com/zips/Sentinel_LDK_8_3.zip, unzip the file and follow the instructions in the wizard.
- Check that the driver is running properly by typing http://localhost:1947/_int_/devices.html. If you don't see FAD dongle key with vendor ID 87454 as shown below, please, contact technical support.
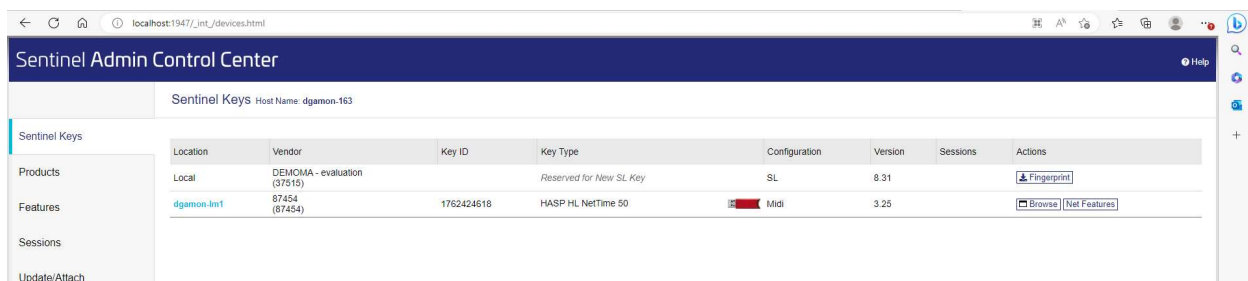

Figure 1. Driver working properly

Troubleshooting installation.

This should be enough to set up the key in the new server, and you should be able to see the key when you open this link http://localhost:1947/_int_/devices.html in any computer running FAD, but if that is not the case, please, follow these additional instructions:

- Perform the steps described in "How do I resolve the "ContainerNotFound" error?" FAQ (https://www.fadtools.com/html/faqs.html).

- If you are using a VPN connection, then you might also need the additional steps as described in this other "Can I run the license over a VPN?" FAQ.